

Wisconsin Legal Needs Study – Pretest Version
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INTRODUCTION

Hello, my name is _____ and I'm calling from an opinion research firm. We aren't selling anything, this is just a survey. [MUST BE AT LEAST 18 AND BE A MEMBER OF THE HOUSEHOLD TO ANSWER.] We are asking area residents about important issues, like housing, health care, and employment. This survey is part of a statewide effort to identify areas of need for free or low-cost civil legal services. Whatever you tell me will be kept completely confidential, and your answers will not be associated with you personally. We would really like to get your opinions for this important research project. Can you spend 15 to 20 minutes to answer some questions?

- 1Yes **→ CONTINUE**
- 2No **→ IS THERE A BETTER TIME I COULD CALL BACK? [SCHEDULE CALLBACK.]**

SECTION A: DEMOGRAPHICS

FIRST, I NEED TO ASK SOME QUESTIONS FOR CLASSIFICATION PURPOSES ONLY. AGAIN, ALL OF YOUR ANSWERS ARE KEPT CONFIDENTIAL, AND THESE QUESTIONS ARE USED ONLY TO GROUP PEOPLE TOGETHER INTO SIMILAR CATEGORIES.

1. Enter gender: **[DO NOT ASK.]**

- 1 Male
- 2 Female

2. Including yourself, how many members of your household are: **[INCLUDE ANYONE WHO LIVES IN THE HOUSEHOLD, WHETHER THEY ARE RELATED OR NOT. COUNT EVERYONE, INCLUDING BABIES, SMALL CHILDREN AND ANYONE WHO USUALLY LIVES THERE BUT IS AWAY, SUCH AS AT SCHOOL, IN A PRISON, HOSPITAL, NURSING HOME OR THE MILITARY.]**

	<u>Record #</u>
a. Under 18	_____
b. 18 to 34	_____
c. 35 to 54	_____
d. 55 to 64	_____
e. 65+	_____
e. TOTAL	_____

3. What is your age? _____ YEARS or 99 = REFUSED

4. Now, thinking again about all the people in your household including yourself, would you say that the total combined income before taxes from all sources, including earnings from work or odd jobs, retirement income, interest and dividends, and various government benefit programs, is (REFER TO CHART BELOW. USE BOLD ANNUAL FIGURE – CATI WILL INSERT CATEGORIES FOR FAMILY SIZE ENTERED IN Q.2e): **[IF REFUSED OR DON'T KNOW, REASSURE THEM OF CONFIDENTIALITY AND EXPLAIN THAT INFORMATION WILL BE USED ONLY TO COMPARE RESPONSES OF PEOPLE IN BROAD INCOME GROUPS. IF DON'T KNOW, PROBE FOR BEST GUESS AND OFFER MONTHLY AND WEEKLY FIGURES CORRESPONDING TO HOUSEHOLD SIZE, IF HELPFUL. IF STILL DON'T KNOW/REFUSED, THANK AND DISCONTINUE.]**

Persons in Family Unit (Q.2e)	Less than 125% = 1	125% but less than 200% = 2	200% or more = 3
1	Less than \$11,963/year Less than \$997/month Less than \$230/week	\$11,963 but less than \$19,140 per year \$997 but < \$1,595/month \$230 but < \$368/week	\$19,140 or more/year \$1,595 or more/month \$368 or more/week
2	Less than \$16,038/year Less than \$1,337/month Less than \$308/week	\$16,038 but less than \$25,660 year \$1,337 but < \$2,138/month \$308 but < \$493/week	\$25,660 or more/year \$2,138 or more/month \$493 or more/month
3	Less than \$20,113/year Less than \$1,676/month Less than \$387/week	\$20,113 but less than \$32,180 per year \$1,676 but < \$2,682/month \$387 but < \$619/week	\$32,180 or more/year \$2,682 or more/month \$619 or more/week

4	Less than \$24,188/year Less than \$2,016/month Less than \$465/week	\$24,188 but less than \$38,700 per year \$2,016 but < \$3,225/month \$465 but < \$744/week	\$38,700 or more/year \$3,225 or more/month \$744 or more/week
5	Less than \$28,263/year Less than \$2,355/month Less than \$544/week	\$28,263 but less than \$45,220 per year \$2,355 but < \$3,768/month \$544 but < \$870/week	\$45,220 or more/year \$3,768 or more/month \$870 or more/week
6	Less than \$32,338/year Less than \$2,695/month Less than \$622/week	\$32,338 but less than \$51,740 per year \$2,695 but < \$4,312/month \$622 but < \$995/week	\$51,740 or more/year \$4,312 or more/month \$995 or more/week
7	Less than \$36,413/year Less than \$3,034/month Less than \$700/week	\$36,413 but less than \$58,260 per year \$3,034 but < \$4,855/month \$700 but < \$1,120/week	\$58,260 or more/year \$4,855 or more/month \$1,120 or more/week
8	Less than \$40,488/year Less than \$3,374/month Less than \$779/week	\$40,488 but less than \$64,780 per year \$3,374 but < \$5,398/month \$779 but < \$1,246/week	\$64,780 or more/year \$5,398 or more/month \$1,246 or more/week
For each additional person, add	\$4,075/year \$340/month \$78/week	\$6,520/year \$543/month \$125/week	
	COUNT TOWARD 125% QUOTA	COUNT TOWARD 200% QUOTA	THANK AND DISCONTINUE

5. Are you single or married?

- 1 Single [includes widowed and divorced]
- 2 Married [includes separated but not divorced]
- 3 Not married, but living with a partner
- 9 Refused

6. Out of everyone in your household, what is the highest level of schooling completed? Is it: **[READ.]**

- 1 Less than high school grad
- 2 High school grad
- 3 Technical school or some college
- 4 Four year college degree
- 5 Post graduate or professional degree
- 9 Refused

7. What is your employment status? Are you: **[READ & CIRCLE ONLY ONE.]**

- 1 Employed full-time
- 2 Employed part-time
- 3 Self-employed
- 4 Homemaker
- 5 Student
- 6 Retired
- 7 Unemployed
- 8 Disabled
- 9 Other _____
- 99 .. Refused

8. Do you now live in: **[READ.]**

- 1 Your own home, condominium, townhouse or duplex
- 2 Rented home, condominium, townhouse or duplex
- 3 Rented apartment
- 4 Mobile home
- 5 Family member or relative's home
- 6 Other _____
- 9 Refused

9a. Are you of Mexican, Chicano, Hispanic or Latino Origin?

- 1 Yes
- 2 No
- 9 Refused

9b. Which of the following best describes you? Is it: **[READ.]**

- 1 White
- 2 Black or African American
- 3 American Indian or Alaska Native
- 4 Asian or Pacific Islander
- 5 Biracial or Multiracial
- 6 Other _____ **[DO NOT READ.]**
- 9 Refused **[DO NOT READ.]**

10. Please tell me if you would use these ways to get help with legal problems: **[READ AND ROTATE.]**

- a. Legal aid office 1 – YES 2 – NO 9 – Refused/Not applicable
- b. Internet 1 – YES 2 – NO 9 – Refused/Not applicable
- c. Social service agency 1 – YES 2 – NO 9 – Refused/Not applicable
- d. Private lawyer 1 – YES 2 – NO 9 – Refused/Not applicable
- e. Friend or family member 1 – YES 2 – NO 9 – Refused/Not applicable
- f. Government agency 1 – YES 2 – NO 9 – Refused/Not applicable
- g. **Trained non-lawyer advocate 1 – YES 2 – NO 9 – Refused/Not applicable**

SECTION B: HOUSING

IN THIS SURVEY WE ARE CONCERNED WITH THINGS THAT INVOLVE ALL OF THE PEOPLE WHO ARE NORMALLY A PART OF YOUR HOUSEHOLD. AS I DESCRIBE EACH SITUATION, PLEASE TELL ME WHETHER IT OCCURRED DURING THE LAST 12 MONTHS.

FIRST, LET'S TALK ABOUT HOUSING.

11. During any part of the last 12 months, did you or anyone in your household live in a place that was rented from someone else?
- 1 Yes
2 No → **SKIP TO Q.14**
9 DK/REF → **SKIP TO Q.14**
12. Did you or anyone in your household experience unsafe or unhealthy conditions in a rented place? *[Such as: the landlord frequently not providing heat, hot water, electricity, or working plumbing; a lot of cockroaches, mice, or rats; or unsafe conditions, like electrical problems, broken appliances, poor security, peeling paint, leaky roof, broken window or other serious problems that the landlord didn't fix.]*
- 1 Yes → **ASK Q.12a**
2 No
9 DK/REF
- 12a. How many times did this happen within the last 12 months? _____ Times
13. In the last 12 months, did you or anyone in your household have a major problem with a landlord or public housing authority? *[Such as: a serious dispute about rent, the terms of the lease, or the security deposit; being locked out, evicted or threatened with eviction; being harassed by the landlord; or being unfairly denied public housing or transfer to another public housing unit.]*
- 1 Yes → **ASK Q.13a**
2 No
9 DK/REF
- 13a. How many times did this happen within the last 12 months? _____ Times
14. Did you or anyone in your household face discrimination in trying to rent housing in the last 12 months? *[Such as: being denied housing, steered to certain neighborhoods, refusal to accept Section 8 vouchers, or having trouble getting rental housing in certain neighborhoods because of race, sex, disability, source of income, having children, composition of the household, sexual orientation, or for any other reason that you believe may be unlawful.]*
- 1 Yes → **ASK Q.14a**
2 No
9 DK/REF
- 14a. How many times did this happen within the last 12 months? _____ Times
15. During the last 12 months, did you or anyone in your household face discrimination in buying a home? *[Such as: being steered to certain neighborhoods, denied a mortgage loan, charged a higher interest rate, or having trouble getting financing because of race, sex, disability, source of income, having children, composition of the household, sexual orientation, or for any other reason that you believe may be unlawful.]*
- 1 Yes → **ASK Q.15a**
2 No
9 DK/REF

15a. How many times did this happen within the last 12 months? _____ Times

[IF THE RESPONDENT ANSWERED “YES” TO Q.12, Q.13, Q.14 OR Q.15, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED A LEGAL PROBLEM RELATED TO HOUSING...

B1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

B2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO B5**
- 9 DK/REF → **SKIP TO B5**

B3. Did that person receive help from a lawyer to resolve this problem?

- 1 Yes
- 2 No → **SKIP TO B5**
- 9 DK/REF → **SKIP TO B5**

B4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

B5. Was the other side represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

B6. Was your household member satisfied with how the problem was resolved?

- 1 Yes
- 2 No
- 9 DK/REF

B7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

- 1 Yes
- 2 No
- 9 DK/REF

SECTION C: FAMILY/DOMESTIC

NOW I'D LIKE TO ASK YOU ABOUT SOME SITUATIONS THAT CAN COME UP IN FAMILIES. I WILL BE ASKING ABOUT THE LAST 12 MONTHS AND ABOUT PROBLEMS AFFECTING ANYONE NOW LIVING IN YOUR HOUSEHOLD. AGAIN, YOUR ANSWERS WILL NOT BE ASSOCIATED WITH YOU.

16. During the last 12 months, did you or anyone in your household have legal problems related to the breakup of a marriage or relationship or about what would happen with children or property after a breakup? [The problems DO NOT include psychological, financial, physical and emotional problems; just legal issues such as those listed in Q.17.]

- 1 Yes
- 2 No → **SKIP TO Q.18**
- 9 DK/REF → **SKIP TO Q.18**

17. Was that problem related to any of the following issues? **[READ AND ROTATE. USE 9=DON'T KNOW/REF.]**

17a. **[ASK FOR EACH ITEM TO WHICH THEY ANSWER "YES" BEFORE CONTINUING TO THE NEXT ITEM.]** How many times did that problem occur in the last 12 months?

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>	<u>Times (if YES)</u>
a. Child custody dispute	1	2	9	_____
b. Child support dispute.....	1	2	9	_____
c. Adoption	1	2	9	_____
d. Paternity	1	2	9	_____
e. Child guardianship.....	1	2	9	_____
f. Allegations of child abuse or neglect.....	1	2	9	_____
g. Problems with foster care	1	2	9	_____
h. Separation, divorce or annulment.....	1	2	9	_____
i. A dispute about property settlement or maintenance.....	1	2	9	_____
j. Other dispute about a child (residence, placement, rights of grandparents) [DO NOT ROTATE.]	1	2	9	_____
k. Other, specify: _____	1	2	9	_____

18. Was any person in the household age 60 or older abused, neglected or taken advantage of financially by anyone?

- 1 Yes
- 2 No
- 9 DK/REF

19. At any point in the last 12 months, did anyone from the household live in a nursing home, boarding home, mental hospital, adult family home or other group care setting?

- 1 Yes
- 2 No → **SKIP TO Q.21**
- 9 DK/REF → **SKIP TO Q.21**

20a. **At any point in the last 12 months, did that person believe that he or she was being abused?**

- 1 Yes**
- 2 No**
- 9 DK/REF**

20b. At any point in the last 12 months, did that person believe that he or she was capable of living in the community but felt forced to live in a group setting?

- 1 Yes
- 2 No
- 9 DK/REF

21. Did you or any adult living in the household suffer physical, sexual, or emotional abuse from a spouse or intimate partner?

- 1 Yes → **ASK Q.21a**
- 2 No
- 9 DK/REF

21a. How many times did this happen within the last 12 months? _____ Times

[IF THE RESPONDENT ANSWERED “YES” TO Q.16, Q.18, Q.20A, Q20B OR Q.21, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED A FAMILY OR DOMESTIC LEGAL PROBLEM...

C1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

C2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO C5**
- 9 DK/REF → **SKIP TO C5**

C3. Did that person receive help from a lawyer to resolve this problem?

- 1 Yes
- 2 No → **SKIP TO C5**
- 9 DK/REF → **SKIP TO C5**

C4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

C5. Was the other side represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

C6. Was your household member satisfied with how the problem was resolved?

- 1 Yes
- 2 No
- 9 DK/REF

C7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

1 Yes

2 No

9 DK/REF

SECTION D: CHILDREN'S SCHOOLING

22. Did you or anyone now living in your household have any children ages 5 through 17 who were enrolled in school for any part of the last 12 months? [Include biological, adoptive, step, or foster children.]

1 Yes

2 No → **SKIP TO Q.25**

9 DK/REF → **SKIP TO Q.25**

23. Did you or the child's parent or guardian have trouble getting needed educational services? [Such as: enrolling a child in school, transferring records, getting transportation, finding that the child was placed in a program below his or her level, or having a serious problem getting the kind of special classes or services the child needed.]

1 Yes

2 No

9 DK/REF

24. Was there ever a time in the last 12 months when a child in the household had serious truancy or school-related disciplinary problems that you believe were handled unfairly or improperly by school officials or the police?

1 Yes

2 No

9 DK/REF

25. Was there ever a time in the last 12 months when a child in the household missed some schooling due to being homeless or without a permanent residence?

1 Yes

2 No

9 DK/REF

[IF THE RESPONDENT ANSWERED "YES" TO Q.22, Q.23, Q.24 OR Q.25, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED A LEGAL PROBLEM RELATED TO CHILDREN'S SCHOOLING...

D1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

1 Yes

2 No

9 DK/REF

D2. Did that person ask for help from a lawyer to resolve the problem(s)?

1 Yes

2 No → **SKIP TO D5**

9 DK/REF → **SKIP TO D5**

D3. Did that person receive help from a lawyer to resolve this problem?

1 Yes

2 No → **SKIP TO D5**

9 DK/REF → **SKIP TO D5**

D4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

D5. Was the other side represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

D6. Was your household member satisfied with how the problem was resolved?

- 1 Yes
- 2 No
- 9 DK/REF

D7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

- 1 Yes
- 2 No
- 9 DK/REF

SECTION E: WILLS/ESTATES/ADVANCE DIRECTIVES

26. In the last 12 months, did you or anyone in your household need help with: **[READ AND ROTATE. USE 9=DON'T KNOW/REFUSED.]**

26a. **[ASK FOR EACH ITEM TO WHICH THEY ANSWER "YES" BEFORE CONTINUING TO THE NEXT ITEM.]** How many times did you or someone in the household need help with this in the last 12 months?

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>	<u>Times (if YES)</u>
a. Making or changing a will	1.....	2.....	9.....	_____
b. Setting up a special needs trust	1.....	2.....	9.....	_____
c. Getting Medicare coverage for nursing home or rehabilitation care	1.....	2.....	9.....	_____
c. Starting or changing guardianship of an adult	1.....	2.....	9.....	_____
d. Resolving an inheritance problem after someone died.....	1.....	2.....	9.....	_____
e. Setting up or enforcing an advance directive, power of attorney or living will	1.....	2.....	9.....	_____

[IF THE RESPONDENT ANSWERED "YES" TO ANY ITEM IN Q.26, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD NEEDED LEGAL HELP WITH A WILL, ESTATE OR ADVANCE DIRECTIVE...

E1. Did that person receive help with the matter from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

E2. Did that person ask for help from a lawyer in that instance?

- 1 Yes
- 2 No → **SKIP TO E5**
- 9 DK/REF → **SKIP TO E5**

E3. Did that person receive help from a lawyer to resolve this matter?

- 1 Yes
- 2 No → **SKIP TO E5**
- 9 DK/REF → **SKIP TO E5**

E4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

E5. Was there another side that was represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF/NA

E6. Was your household member satisfied with how the **matter** was resolved?

- 1 Yes
- 2 No
- 9 DK/REF

E7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the **matter(s)**?

- 1 Yes
- 2 No
- 9 DK/REF

SECTION F: EMPLOYMENT- RELATED

NEXT, I'D LIKE TO ASK ABOUT SOME SITUATIONS CONCERNING WORK AND RETIREMENT.

27. In the last 12 months, do you believe that you or anyone in your household was not hired, or was fired, disciplined, denied a promotion or harassed at a job because of illegal employment practices or discrimination?

- 1 Yes → **ASK Q.27a**
- 2 No → **SKIP TO Q.29**
- 9 DK/REF → **SKIP TO Q.29**

27a. How many times did this happen within the last 12 months? _____ Times

28. Do you believe the basis for the unfair treatment or discrimination was due to any of these factors?
How about: **[READ AND ROTATE. USE 9=DON'T KNOW/REFUSED.]**

28a. **[ASK FOR EACH ITEM TO WHICH THEY ANSWER "YES" BEFORE CONTINUING TO THE NEXT ITEM.]** How many times did you or someone in the household experience unfair treatment because of (item) in the last 12 months?

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>	<u>Times (if YES)</u>
a. Race	1.....	2.....	9.....	_____
b. National origin/Ethnicity	1.....	2.....	9.....	_____
c. Gender.....	1.....	2.....	9.....	_____
d. Marital status	1.....	2.....	9.....	_____
e. Parental status.....	1.....	2.....	9.....	_____
f. Age	1.....	2.....	9.....	_____
g. Sexual orientation.....	1.....	2.....	9.....	_____
h. Disability	1.....	2.....	9.....	_____
i. Religion.....	1.....	2.....	9.....	_____
j. Immigration status	1.....	2.....	9.....	_____
k. Military service.....	1.....	2.....	9.....	_____
l. Arrest or conviction record.....	1.....	2.....	9.....	_____
m. Lie detector test.....	1.....	2.....	9.....	_____
n. Retaliation for reporting unfair treatment or discrimination	1.....	2.....	9.....	_____
o. Suspended or revoked	1.....	2.....	9.....	_____
driver's license				
p. Incorrect information in a.....	1.....	2.....	9.....	_____
criminal background record				
q. Unresolved civil legal issues.....	1.....	2.....	9.....	_____
r. Other, specify: _____	1.....	2.....	9.....	_____

29. Do you believe you or anyone in your household was unfairly denied unemployment compensation benefits or was involved in a struggle to get these benefits?

- 1 Yes → **ASK Q.29a**
- 2 No
- 9 DK/REF

29a. How many times did this happen within the last 12 months? _____ Times

30. Do you believe you or anyone in your household was unfairly denied workers compensation benefits to pay for medical costs, lost time or permanent disability caused by an injury at work, or was involved in a struggle to get these benefits?

- 1 Yes → **ASK Q.30a**
- 2 No
- 9 DK/REF

30a. How many times did this happen within the last 12 months? _____ Times

31. Did you or anyone in your household have a serious problem related to a pension plan or retirement benefits, either while working or after retirement? *[Such as: a dispute over collecting benefits, being fired just before vesting, being unfairly excluded from the pension plan, improper administration of the plan, or cutting off health benefits for retirees.]*

- 1 Yes → **ASK Q.31a**
- 2 No
- 9 DK/REF

31a. How many times did this happen within the last 12 months? _____ Times

32. Were you or was anyone in your household working at a paid job or doing any other work for pay during the last 12 months? **[IF Q.7=1 OR 2 DO NOT ASK, CATI WILL AUTOMATICALLY ENTER 1.]**

- 1 Yes
- 2 No → **SKIP TO F1 IF APPLICABLE, OR Q.37**
- 9 DK/REF → **SKIP TO F1 IF APPLICABLE, OR Q.37**

33. Did you or anyone in your household have any serious difficulties related to pay or withholding? *[Such as: problems with pay rates including minimum wage or promised pay, overtime, not receiving pay that was due, paycheck bounced, improper withholding for taxes, or garnished wages.]*

- 1 Yes → **ASK Q.33a**
- 2 No
- 9 DK/REF

33a. How many times did this happen within the last 12 months? _____ Times

34. Did you or anyone in your household work as a seasonal farm worker at any time in the last 12 months?

- 1 Yes
- 2 No → **SKIP TO F1 IF APPLICABLE, OR Q.37**
- 9 DK/REF → **SKIP TO F1 IF APPLICABLE, OR Q.37**

35. Did that person experience any problems related to being a seasonal farm worker? *[Such as: working conditions, pay, taxes, housing, health care, schooling for the children, unfair rules and restrictions imposed by your employer or a labor contractor, or getting documents needed to work.]*

- 1 Yes → **ASK Q.35a**
- 2 No → **SKIP TO F1 IF APPLICABLE, OR Q.37**
- 9 DK/REF → **SKIP TO F1 IF APPLICABLE, OR Q.37**

35a. How many times did this happen within the last 12 months? _____ Times

36. Please tell me if the problem involved any of these factors. How about: **[READ AND ROTATE. USE 9=DON'T KNOW/REFUSED.]**

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>
a. Working conditions (e.g. pesticide exposure, unavailability of drinking water or toilets).....	1	2	9
b. Not receiving proper pay	1	2	9
c. Forced to buy things from your employer	1	2	9
d. Employer not paying Social Security taxes	1	2	9
e. Unsafe or seriously inadequate housing	1	2	9
f. Unreasonable rules and restrictions proposed by an employer, labor contract or housing provider	1	2	9
g. Getting documents needed to work.....	1	2	9
h. Other, specify: _____	1	2	9

[IF THE RESPONDENT ANSWERED “YES” TO Q.27, Q.29, Q.30, Q.31, Q.33 OR Q.35, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED AN EMPLOYMENT-RELATED LEGAL PROBLEM...

F1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

F2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO F5**
- 9 DK/REF → **SKIP TO F5**

F3. Did that person receive help from a lawyer to resolve this problem?

- 1 Yes
- 2 No → **SKIP TO F5**
- 9 DK/REF → **SKIP TO F5**

F4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

F5. Was the other side represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

F6. Was your household member satisfied with how the problem was resolved?

- 1 Yes
- 2 No
- 9 DK/REF

F7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

1 Yes

2 No

9 DK/REF

SECTION G: DISCRIMINATION RELATED TO THE AMERICANS WITH DISABILITIES ACT

37. During the last 12 months, did you or anyone in your household experience a disability or serious health condition that prevented **them** from working or from doing your normal activities? **[IF YES, ASK WHETHER IT WAS A DISABILITY OR SERIOUS HEALTH CONDITION. IF RESPONDENT STATES A CONDITION THAT YOU ARE UNSURE WOULD QUALIFY AS A DISABILITY OR SERIOUS HEALTH CONDITION, MARK YES AND RECORD THE CONDITION SPECIFIED.]**

- 1 Yes, disability
- 2 Yes, serious health condition
- 3 Yes, both
- 4 Yes, if unsure & specified, enter condition: _____
- 5 No → **SKIP TO SECTION H INTRO**
- 9 DK/REF → **SKIP TO SECTION H INTRO**

38. Due to that disability or condition, did that person experience any of the following? How about: **[READ AND ROTATE. USE 9=DON'T KNOW/REFUSED.]**

38a. **[ASK FOR EACH ITEM TO WHICH THEY ANSWER "YES" BEFORE CONTINUING TO THE NEXT ITEM.]** How many times did that happen in the last 12 months?

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>	<u>Times (if YES)</u>
a. Being fired by an employer.....	1.....	2.....	9.....	_____
b. Workplace modifications not being made.....	1.....	2.....	9.....	_____
c. Losing coverage of health insurer	1.....	2.....	9.....	_____
d. Difficulty using public facilities because necessary accommodations had not been made	1.....	2.....	9.....	_____
e. Other, specify: _____	1.....	2.....	9.....	_____

[IF THE RESPONDENT ANSWERED "YES" TO ANY ITEM IN Q.38, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED DISCRIMINATION DUE TO A DISABILITY OR SERIOUS HEALTH CONDITION...

G1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

G2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO G5**
- 9 DK/REF → **SKIP TO G5**

G3. Did that person receive help from a lawyer to resolve this problem?

- 1 Yes
- 2 No → **SKIP TO G5**
- 9 DK/REF → **SKIP TO G5**

G4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

G5. Was the other side represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

G6. Was your household member satisfied with how the problem was resolved?

- 1 Yes
- 2 No
- 9 DK/REF

G7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

- 1 Yes
- 2 No
- 9 DK/REF

SECTION H: PUBLIC BENEFITS

NOW, LET’S TALK ABOUT GOVERNMENT ASSISTANCE PROGRAMS THAT PROVIDE PAYMENTS OR BENEFITS TO INDIVIDUALS AND FAMILIES.

39. At any time during the last 12 months, did anyone living in this household apply for or receive any benefits from: **[READ AND ROTATE. USE 9=DON’T KNOW/REFUSED. IF NO TO ALL, SKIP TO SECTION I INTRO.]**

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>
a. Social Security for the disabled	1	2	9
b. Supplemental Security Income (SSI).....	1	2	9
c. Social Security for retirees or widows.....	1	2	9
d. BadgerCare	1	2	9
e. Medicare.....	1	2	9
f. Medicaid, Medical Assistance or Title 19	1	2	9
g. W-2 (Wisconsin Works).....	1	2	9
h. GAMP (General Assistance Medical Programs)	1	2	9
i. Healthy Start.....	1	2	9
j. Food stamps.....	1	2	9
k. TANF (Temporary Assistance for Needy Families)	1	2	9
l. Veterans Prescription Service	1	2	9
m. Low Income Home Energy Assistance Program (LIHEAP).....	1	2	9
n. WIC (Nutrition Program for Women, Infants and Children)	1	2	9
o. Section 8 Housing Vouchers	1	2	9
p. Emergency Food Assistance Program	1	2	9

40. In the last 12 months, did you or anyone in the household have any of the following problems with any of those benefit programs? How about: **[READ AND ROTATE. USE 9=DON’T KNOW/REFUSED. IF NO TO ALL, SKIP TO SECTION I INTRO.]**

40a. **[ASK FOR EACH ITEM TO WHICH THEY ANSWER “YES” BEFORE CONTINUING TO THE NEXT ITEM.]** How many times did you or someone in the household encounter such a problem in the last 12 months?

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>	<u>Times (if YES)</u>
a. Charges for healthcare, prescription drugs or medical equipment or supplies	1	2	9	_____
b. Claim payments for healthcare, prescription drugs or medical equipment or supplies.....	1	2	9	_____
c. Insurance coverage for healthcare, prescription drugs, medical equipment or supplies	1	2	9	_____
d. Being discouraged from applying	1	2	9	_____
e. Having a benefit denied or cut unfairly	1	2	9	_____
f. Being expected to meet unreasonable requirements to get the benefit.....	1	2	9	_____
g. Being punished or sanctioned unfairly for supposedly not following the rules.....	1	2	9	_____
h. Being told you have to pay back money you had previously received.....	1	2	9	_____
i. Not being given information about how the program works or how to appeal a decision	1	2	9	_____
j. Getting Medicare coverage for nursing home or rehabilitation care	1	2	9	_____
k. Anything else? Specify: _____	1	2	9	_____

41. With which benefits program have you had a problem? **[DO NOT READ. PROBE FOR UP TO THREE. ASK: ANY OTHERS?]**

<u>1st</u>	<u>2nd</u>	<u>3rd</u>	
01	01	01	01 – Social Security for the disabled
02	02	02	02 – Supplemental Security Income (SSI)
03	03	03	03 – Other Social Security (for retirees and widows)
04	04	04	04 – BadgerCare
05	05	05	05 – Medicare
06	06	06	06 – Medicaid, Medical Assistance or Title 19
07	07	07	07 – W-2 (Wisconsin Works)
08	08	08	08 – GAMP (General Assistance Medical Programs)
09	09	09	09 – Healthy Start
10	10	10	10 – Food stamps
11	11	11	11 – TANF (Temporary Assistance for Needy Families)
12	12	12	12 – Veterans Prescription Service
13	13	13	13 – Low Income Home Energy Assistance Program (LIHEAP)
14	14	14	14 – WIC (Nutrition Program for Women, Infants and Children)
15	15	15	15 – Section 8 Housing Vouchers
16	16	16	16 – Emergency Food Assistance Program
17	--	--	17 – Other _____
--	18	--	18 – Other _____
--	--	19	19 – Other _____
99	99	99	99 – Don't know/no answer

[IF THE RESPONDENT ANSWERED “YES” TO ANY ITEM IN Q.40, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED A LEGAL PROBLEM RELATED TO GOVERNMENT ASSISTANCE BENEFITS...

H1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

H2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO H5**
- 9 DK/REF → **SKIP TO H5**

H3. Did that person receive help from a lawyer to resolve this problem?

- 1 Yes
- 2 No → **SKIP TO H5**
- 9 DK/REF → **SKIP TO H5**

H4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

H5. Was the other side represented by a lawyer?

1 Yes

2 No

9 DK/REF

H6. Was your household member satisfied with how the problem was resolved?

1 Yes

2 No

9 DK/REF

H7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

1 Yes

2 No

9 DK/REF

SECTION I: PERSONAL FINANCES/CONSUMER

NEXT, I WOULD LIKE TO ASK YOU A FEW GENERAL FINANCIAL QUESTIONS.

42. Were you contacted by a collection agency regarding unpaid medical bills during the last 12 months?

- 1 Yes
- 2 No
- 9 DK/REF

43. In the last 12 months, did you or anyone in your household have a serious problem with federal, state, or local taxes? *[Such as: being faced with a tax audit, having a serious dispute with the IRS or state or local tax agency, having difficulty collecting the earned income tax credit, or having a tax problem that required help to understand or handle.]*

- 1 Yes → **ASK Q.43a**
- 2 No
- 9 DK/REF

43a. How many times did this happen within the last 12 months? _____ Times

44. In the last 12 months, did you or anyone in your household experience a problem due to there being incorrect information in a credit report?

- 1 Yes → **ASK Q.44a**
- 2 No
- 9 DK/REF

44a. How many times did this happen within the last 12 months? _____ Times

45. In the last 12 months, did you or anyone in your household have a major problem with a creditor? *[Such as: harassing phone calls or other improper collection or repossession practices, a serious dispute about charges or fees, or not being able to reach agreement about repaying the debt.]*

- 1 Yes → **ASK Q.45a**
- 2 No
- 9 DK/REF

45a. How many times did this happen within the last 12 months? _____ Times

46. In the last 12 months, did you or anyone in your household file for bankruptcy, need information about filing for bankruptcy, or have a serious problem resulting from an earlier bankruptcy?

- 1 Yes → **ASK Q.46a**
- 2 No
- 9 DK/REF

46a. How many times did this happen within the last 12 months? _____ Times

47. In the last 12 months, did you or anyone in your household have a problem with a contract? *[Such as: signing a contract without understanding it, needing advice about signing a contract, not being able to get out of a contract after having second thoughts, or getting into a serious dispute about what a contract required.]*

- 1 Yes
- 2 No
- 9 DK/REF

48. In the last 12 months, did you or anyone in your household spend more than \$250 to buy something or have some work done and then find you didn't get what you paid for and the seller or contractor failed to make things right?

1 Yes → **ASK Q.48a**

2 No

9 DK/REF

48a. How many times did this happen within the last 12 months? _____ Times

49. In the last 12 months, did you or anyone in your household have problems with a loan or credit where the interest rate, fees or repayment terms were not adequately disclosed?

1 Yes → **ASK Q.49a**

2 No

9 DK/REF

49a. How many times did this happen within the last 12 months? _____ Times

[IF THE RESPONDENT ANSWERED "YES" TO Q.43, Q.44, Q.45, Q.46, Q.47, Q.48 OR Q.49, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED A LEGAL PROBLEM RELATED TO PERSONAL FINANCES OR CONSUMER ISSUES...

I1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

1 Yes

2 No

9 DK/REF

I2. Did that person ask for help from a lawyer to resolve the problem(s)?

1 Yes

2 No → **SKIP TO I5**

9 DK/REF → **SKIP TO I5**

I3. Did that person receive help from a lawyer to resolve this problem?

1 Yes

2 No → **SKIP TO I5**

9 DK/REF → **SKIP TO I5**

I4. Did someone in the household pay the lawyer for this help?

1 Yes

2 No

9 DK/REF

I5. Was the other side represented by a lawyer?

1 Yes

2 No

9 DK/REF

16. Was your household member satisfied with how the problem was resolved?

1 Yes

2 No

9 DK/REF

17. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

1 Yes

2 No

9 DK/REF

SECTION J: LEGAL NEEDS OF IMMIGRANTS AND SPEAKERS OF OTHER LANGUAGES

NOW, WE HAVE SOME MORE PERSONAL QUESTIONS ABOUT THE PEOPLE IN THE HOUSEHOLD. I WOULD LIKE TO REMIND YOU THAT YOUR ANSWERS TO THESE QUESTIONS ARE COMPLETELY CONFIDENTIAL. WHEN WE REPORT ON THE RESULTS, NO ONE WILL BE ABLE TO LINK YOUR RESPONSES BACK TO YOU. WE NEED TO ASK ABOUT THESE ISSUES SO THAT WE CAN IMPROVE SERVICES AVAILABLE TO THE COMMUNITY.

50. Does anyone living in your household normally speak a language other than English?

- 1 Yes → **ASK Q.50a**
- 2 No → **SKIP TO Q.52**
- 9 DK/REF → **SKIP TO Q.52**

50a. What is the main language spoken by those individuals? **[DO NOT READ. PROBE FOR UP TO THREE. ASK: ANY OTHERS?]**

<u>1st</u>	<u>2nd</u>	<u>3rd</u>	
01	01	01	01 – Arabic
02	02	02	02 – Cambodian
03	03	03	03 – Cantonese
04	04	04	04 – Chinese
05	05	05	05 – Dutch
06	06	06	06 – Farsi
07	07	07	07 – Finnish
08	08	08	08 – French
09	09	09	09 – German
10	10	10	10 – Hindi
11	11	11	11 – Hmong
12	12	12	12 – Ilocano
13	13	13	13 – Italian
14	14	14	14 – Japanese
15	15	15	15 – Korean
16	16	16	16 – Laotian
17	17	17	17 – Mixteco
18	18	18	18 – Portuguese
19	19	19	19 – Russian
20	20	20	20 – Spanish
21	21	21	21 – Tagalog (Filipino)
22	22	22	22 – Triqui
23	23	23	23 – Ukrainian
24	24	24	24 – Vietnamese
25	25	25	25 – American Sign Language
26	--	--	26 – Other _____
--	27	--	27 – Other _____
--	--	28	28 – Other _____
99	99	99	99 – Don't know/no answer

51. Did you or anyone in your household have a serious problem using the legal system or defending your rights because of a language problem?

- 1 Yes → **ASK Q.51a**
- 2 No
- 9 DK/REF

51a. How many times did this happen within the last 12 months? _____ Times

52. Is there anyone in your household who is not a citizen of the United States?

- 1 Yes
- 2 No
- 9 DK/REF

53. In the last 12 months, did you or anyone in your household have an immigration problem?
[Such as: with becoming a citizen, becoming legal or getting a green card, bringing a family member to the United States legally, political asylum, deportation, amnesty, or a similar matter.]

- 1 Yes
- 2 No → **SKIP TO J1 IF APPLICABLE, OR Q.55**
- 9 DK/REF → **SKIP TO J1 IF APPLICABLE, OR Q.55**

54. Did that problem involve: **[READ AND ROTATE. USE 9=DON'T KNOW/REFUSED.]**

54a. **[ASK FOR EACH ITEM TO WHICH THEY ANSWER "YES" BEFORE CONTINUING TO THE NEXT ITEM.]** How many times did you or someone in the household experience problems with this in the last 12 months?

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>	<u>Times (if YES)</u>
a. Deportation	1	2	9	_____
b. Political asylum.....	1	2	9	_____
c. Becoming legal or getting a green card.....	1	2	9	_____
d. Bringing a family member to the United States legally.....	1	2	9	_____
e. Amnesty.....	1	2	9	_____
f. Becoming a citizen	1	2	9	_____
g. Being taken advantage of by an employer, landlord or someone else because of your immigration status	1	2	9	_____
h. Getting public benefits.....	1	2	9	_____
i. Education for your children.....	1	2	9	_____
j. Other, specify _____	1	2	9	_____

[IF THE RESPONDENT ANSWERED "YES" TO Q.51 OR Q.53, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD HAD A LEGAL PROBLEM RELATED TO BEING AN IMMIGRANT OR NOT SPEAKING ENGLISH AS THEIR MAIN LANGUAGE...

J1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

J2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO J5**
- 9 DK/REF → **SKIP TO J5**

J3. Did that person receive help from a lawyer to resolve this problem?

- 1 Yes
- 2 No → **SKIP TO J5**
- 9 DK/REF → **SKIP TO J5**

J4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

J5. Was the other side represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

J6. Was your household member satisfied with how the problem was resolved?

- 1 Yes
- 2 No
- 9 DK/REF

J7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

- 1 Yes
- 2 No
- 9 DK/REF

SECTION K: LEGAL NEEDS OF NATIVE AMERICANS

55. Are you or anyone in your household a member of a Native American tribe?

- 1 Yes
- 2 No → **SKIP TO Q.58**
- 9 DK/REF → **SKIP TO Q.58**

56. Do you live on a reservation or on lands held in trust by the United States Government?

- 1 Yes
- 2 No
- 9 DK/REF

57. In the last 12 months, did you or anyone in your household experience any of the following problems: **[READ AND ROTATE. USE 9=DON'T KNOW/REFUSED.]**

57a. **[ASK FOR EACH ITEM TO WHICH THEY ANSWER "YES" BEFORE CONTINUING TO THE NEXT ITEM.]** How many times did you or someone in the household experience problems with this in the last 12 months?

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>	<u>Times (if YES)</u>
a. A serious dispute with a local, State or Federal government agency like the Bureau of Indian Affairs, the Indian Health Service or Indian child welfare	1	2	9	_____
b. Problems related to educational or civil rights of Native American children.....	1	2	9	_____
c. A dispute related to fishing or hunting rights or to owning or using tribal land.....	1	2	9	_____
d. Problems related to living off the reservation	1	2	9	_____
e. Problems with tribal affiliation or enrollment	1	2	9	_____
f. Legal issues in tribal courts	1	2	9	_____
g. A serious dispute with a tribe or one of its government entities	1	2	9	_____
h. Other treaty violations or threats to tribal sovereignty [DO NOT ROTATE.]	1	2	9	_____
i. Other, specify _____	1	2	9	_____

[IF THE RESPONDENT ANSWERED "YES" TO ANY ITEM IN Q.57, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD HAD A LEGAL PROBLEM RELATED TO BEING A NATIVE AMERICAN...

K1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

K2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO K5**
- 9 DK/REF → **SKIP TO K5**

K3. Did that person receive help from a lawyer to resolve this problem?

1 Yes

2 No → **SKIP TO K5**

9 DK/REF → **SKIP TO K5**

K4. Did someone in the household pay the lawyer for this help?

1 Yes

2 No

9 DK/REF

K5. Was the other side represented by a lawyer?

1 Yes

2 No

9 DK/REF

K6. Was your household member satisfied with how the problem was resolved?

1 Yes

2 No

9 DK/REF

K7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

1 Yes

2 No

9 DK/REF

SECTION L: INSTITUTIONAL

58. At any time in the last 12 months were you or anyone in your household detained in a jail, prison, or youth detention facility?

- 1 Yes
- 2 No → **SKIP TO SECTION M INTRO**
- 9 DK/REF → **SKIP TO SECTION M INTRO**

59. While detained, did that person have any of these problems? **[READ AND ROTATE. USE 9=DON'T KNOW/ REFUSED.]**

59a. **[ASK FOR EACH ITEM TO WHICH THEY ANSWER "YES" BEFORE CONTINUING TO THE NEXT ITEM.]** How many times were these problems encountered in the last 12 months?

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>	<u>Times (if YES)</u>
a. Access to adequate medical or dental treatment	1	2	9	_____
b. Access to legal material.....	1	2	9	_____
c. Serious threat to personal safety.....	1	2	9	_____
d. Interference with religious practices	1	2	9	_____
e. Serious disciplinary action which was believed to be unfair	1	2	9	_____
f. Civil legal issues that could not be addressed personally due to confinement.....	1	2	9	_____
g. Other, specify _____	1	2	9	_____

[IF THE RESPONDENT ANSWERED "YES" TO ANY ITEM IN Q.59, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD HAD A LEGAL PROBLEM WHILE BEING DETAINED...

L1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

L2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO L5**
- 9 DK/REF → **SKIP TO L5**

L3. Did that person receive help from a lawyer to resolve this problem?

- 1 Yes
- 2 No → **SKIP TO L5**
- 9 DK/REF → **SKIP TO L5**

L4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

L5. Was the other side represented by a lawyer?

1 Yes

2 No

9 DK/REF

L6. Was your household member satisfied with how the problem was resolved?

1 Yes

2 No

9 DK/REF

L7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

1 Yes

2 No

9 DK/REF

SECTION M: CIVIL RIGHTS

NEXT ARE SOME QUESTIONS ABOUT YOUR COMMUNITY.

60. In the last 12 months, did you or anyone in your household experience mistreatment by the police or have a home, car, or other personal belongings searched or taken by the government without good reason?

- 1 Yes → **ASK Q.60a**
- 2 No
- 9 DK/REF

60a. How many times did this happen within the last 12 months? _____ Times

61. In the last 12 months, did you or anyone in your household encounter government policies or actions that interfered with your right to be a registered voter or to vote?

- 1 Yes → **ASK Q.61a**
- 2 No
- 9 DK/REF

61a. How many times did this happen within the last 12 months? _____ Times

62. Other than what we've already talked about, were you or was any member of your household discriminated against because of race, age, national origin, sex, religion, marital status, sexual orientation, or source of income in the last 12 months?

- 1 Yes → **ASK Q.62a**
- 2 No
- 9 DK/REF

62a. How many times did this happen within the last 12 months? _____ Times

[IF THE RESPONDENT ANSWERED "YES" TO Q.60, Q.61 OR Q.62, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD EXPERIENCED COMMUNITY-RELATED LEGAL PROBLEMS...

M1. Did that person receive help with the problem from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

M2. Did that person ask for help from a lawyer to resolve the problem(s)?

- 1 Yes
- 2 No → **SKIP TO M5**
- 9 DK/REF → **SKIP TO M5**

M3. Did that person receive help from a lawyer to resolve this problem?

- 1 Yes
- 2 No → **SKIP TO M5**
- 9 DK/REF → **SKIP TO M5**

M4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

M5. Was the other side represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

M6. Was your household member satisfied with how the problem was resolved?

- 1 Yes
- 2 No
- 9 DK/REF

M7. Does your household member feel that they were treated fairly in the legal system when trying to resolve the problem(s)?

- 1 Yes
- 2 No
- 9 DK/REF

SECTION N: CIVIL LEGAL ISSUES

THESE NEXT QUESTIONS CONCERN THE COURTS AND ADMINISTRATIVE HEARINGS. WE ARE NOT ASKING ABOUT CRIMINAL CASES, ONLY CIVIL LEGAL CASES. A CIVIL CASE MEANS ANYTHING OTHER THAN BEING CHARGED WITH A CRIME OR A TRAFFIC VIOLATION. CIVIL CASES COULD RANGE FROM FAIRLY ROUTINE SITUATIONS LIKE AN UNCONTESTED DIVORCE TO EVICTIONS OR HEARINGS ON PUBLIC BENEFITS.

63. In the last 12 months, were you or anyone in your household a party in any kind of civil law case, whether or not you actually had to go to court?

- 1 Yes
- 2 No
- 9 DK/REF

64. Did you or anyone in your household appear, or receive a notice that required that person to attend a formal hearing or appeal in the last 12 months?

- 1 Yes
- 2 No
- 9 DK/REF

[IF THE RESPONDENT ANSWERED “YES” TO Q.65 OR Q.66, ASK THESE FOLLOW-UP QUESTIONS:]

YOU INDICATED THAT YOU OR SOMEONE IN YOUR HOUSEHOLD HAD A CIVIL LEGAL ISSUE...

N1. Did that person receive help with the matter from a professional advocate who is not a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

N2. Did that person ask for help from a lawyer in that instance?

- 1 Yes
- 2 No → **SKIP TO N5**
- 9 DK/REF → **SKIP TO N5**

N3. Did that person receive help from a lawyer to resolve this matter?

- 1 Yes
- 2 No → **SKIP TO N5**
- 9 DK/REF → **SKIP TO N5**

N4. Did someone in the household pay the lawyer for this help?

- 1 Yes
- 2 No
- 9 DK/REF

N5. Was the other side represented by a lawyer?

- 1 Yes
- 2 No
- 9 DK/REF

N6. Was your household member satisfied with how this matter was resolved?

1 Yes

2 No

9 DK/REF

N7. Does your household member feel that they were treated fairly in the legal system when trying to resolve this matter?

1 Yes

2 No

9 DK/REF

SECTION O: AWARENESS AND ACCESS

AND FINALLY...

65. If you were to need legal help with a civil matter in the future: **[READ AND ROTATE. USE 9=DON'T KNOW/REFUSED.]**

	<u>Yes</u>	<u>No</u>	<u>DK/REF</u>
a. Are you aware of a service in your area that makes referrals to lawyers?.....	1	2	9
b. Do you belong to a prepaid legal plan or have insurance that covers legal services?.....	1	2	9
c. Are you aware of any free civil legal services for people who can not afford a lawyer?.....	1	2	9
d. Are you aware of a toll free number that low income households can call for legal advice or representation?.....	1	2	9
e. Are you aware of any Internet sites where you can get information about legal matters?	1	2	9
f. Are you eligible for free legal services?.....	1	2	9

66. Would you be willing to pay a reduced fee to get a lawyer's help with all or any part of the civil legal problems we have discussed today if that option were available to you?

- 1 Yes
- 2 No
- 9 DK/REF

67. Record ZIP code: ____ ____ ____ ____ ____

68. Record county from list: _____

THOSE ARE ALL THE QUESTIONS I HAVE. THANK YOU VERY MUCH FOR TAKING THE TIME TO BE PART OF THIS SURVEY. HAVE A NICE (DAY/EVENING).